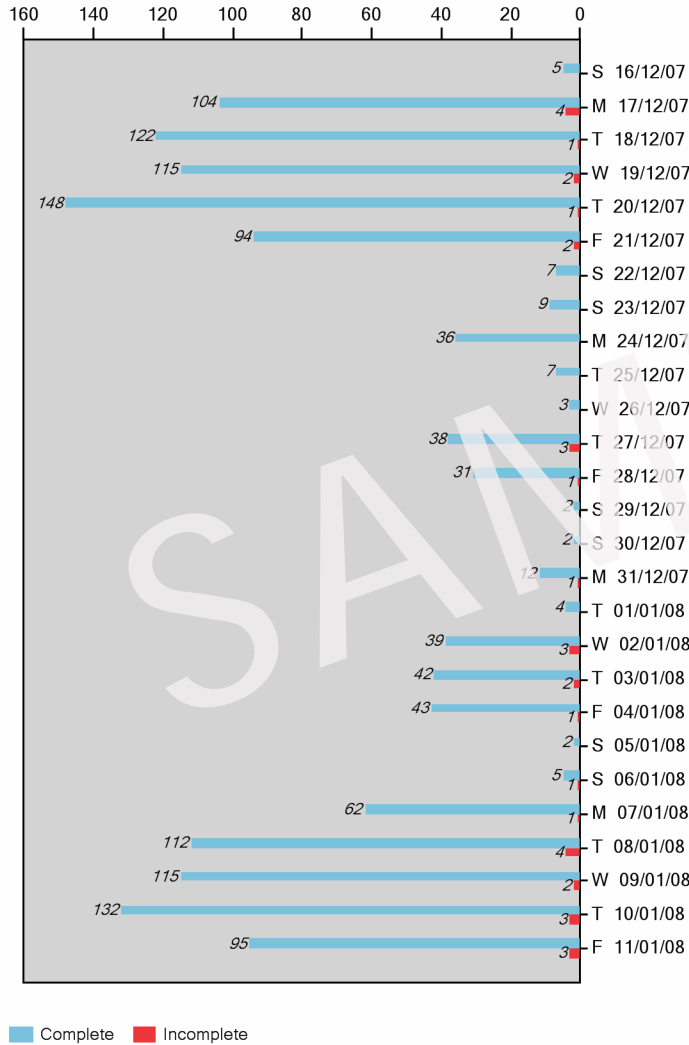


All Lines
All Answerpoints
16 December 2007 - 11 January 2008

Aggregated Monthly Inbound Calls Overview



Top Ten Calling Regions

From	Total Calls	Duration	Average Length
Melbourne Metro	498	25:39:56	3:06
Sydney Metro	404	19:32:59	2:54
Australia - Mobile	144	6:43:59	2:46
NSW / ACT Country	84	3:43:07	2:39
Queensland Country	76	3:03:52	2:25
Adelaide Metro	41	2:32:23	3:43
Brisbane Metro	38	1:49:34	2:53
Victoria Country	38	1:24:58	2:14
Perth Metro	36	1:16:51	2:08
Canberra Metro	6	5:43	5:57

Top Ten Longest Duration

From Number	From	Date	Time	Call Duration
03 9598 97XX	Sandringham	09/01/08	12:51:16	31:02
03 9550 09XX	Clayton	09/01/08	12:52:16	21:44
02 9211 13XX	Haymarket	11/01/08	14:17:58	20:54
02 9387 10XX	Waverley (NSW)	11/01/08	10:20:50	20:07
03 9439 74XX	Eitham	09/01/08	10:59:15	19:20
07 3844 99XX	South Brisbane	07/01/08	12:52:34	18:24
0437 943 7XX	Australia - Mobile	11/01/08	10:32:17	18:20
02 9907 85XX	Balgowlah	19/12/07	14:14:57	17:52
03 9325 40XX	West Essendon	08/01/08	14:58:29	17:42
03 9308 68XX	Somerton (VIC)	18/12/07	09:21:21	17:14

Top Ten Callers

From Number	From	Total Calls	Complete	Incomplete	Average Length	Total Duration
03 9840 95XX	Box Hill	11	11	0	2:04	22:48
08 9201 10XX	Mt Hawthorn	10	10	0	2:44	27:21
02 8883 29XX	Ryde	9	9	0	4:25	39:42
0400 599 9XX	Australia - Mobile	9	9	0	1:17	11:34
02 9431 96XX	St Leonards (NSW)	8	8	0	3:10	25:19
02 9431 96XX	St Leonards (NSW)	8	8	0	1:57	15:37
0433 610 6XX	Australia - Mobile	8	8	0	1:41	13:30
07 5575 35XX	Beaudesert	8	8	0	2:13	17:43
02 9387 10XX	Waverley (NSW)	7	7	0	5:38	39:28
02 9431 96XX	St Leonards (NSW)	7	7	0	2:10	15:12

Hour Of Day

