

I want to know how my call costs are allocated.

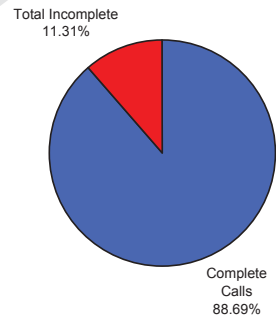


calls costs are allocated to departments or cost centres

Tollfree Calls: Summary by Cost Centre

Line Number	Department / Cost Centre	Complete Calls	Total Call Duration	Incomplete Calls					Total Call Cost	% Incomplete
				Busy Calls	No Answer	Screened Calls	Other Calls	Total Incomplete		
1800 804 463	Adelaide	25	1:25:30	2	0	0	2	2	\$ 21.92	7.41%
		25	1:25:30	2	0	0	2	2	\$ 21.92	7.41%
1800 671 142	Hobart	69	3:21:19	0	1	0	5	6	\$ 21.92	8.00%
		69	3:21:19	0	1	0	5	6	\$ 21.92	8.00%
1800 153 575	Melbourne	1	2:43	0	0	0	0	0	\$ 0.73	0.00%
		1	2:43	0	0	0	0	0	\$ 0.73	0.00%
0800 723 131	New Zealand	1	4:55	0	0	0	0	0	\$ 2.12	0.00%
0800 744 800		34	2:32:06	1	0	0	0	1	\$ 65.97	2.86%
		35	2:37:01	1	0	0	0	1	\$ 68.09	2.78%
1300 301 002	Sydney	760	32:44:44	0	0	0	139	139	\$ 363.61	15.46%
1300 723 131		270	11:36:56	0	0	0	0	0	\$ 134.67	0.00%
		1030	44:21:40	0	0	0	139	139	\$ 498.28	11.89%
		1160	51:48:13	3	1	0	146	148	\$ 610.94	11.31%

Allocate inbound numbers to specific cost centres



See your incomplete calls in an easy to read graph

Please note that all prices are GST exclusive

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